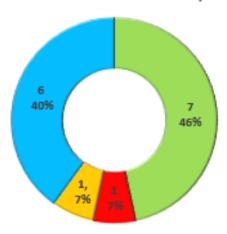


Performance Measures

Appendix 3 - Housing & Community Safety Performance Measures Quarter 2 (1st April - 30th September) - 2023/24

Performance Measures Summary



Performance Key BRAG (Blue, Red, Amber, Green)

Not suitable for comparison 52 or more below target or previous years performance Within 52 of target or previous years performance

On target / Achieved direction of travel

Well Being Objective 1 - Best Start In Life

1.



On target / Achieved direction of travel

Performance Comments

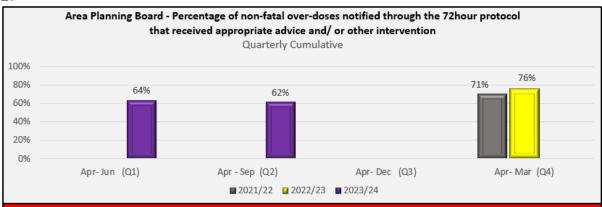
The target here is to Increase the number.

Community Safetys annual Crucial Crew event took place during Q1. 1501 pupils attended various safety related workshops during their time at the event. The Healthy Relationship workshop was delivered in partnership between 3 of our local specialist providers; Thrive Women's Aid, Calan DVS and Stori (formerly Hafan Cymru). During Q2 there was no lesson delivery due to the summer holidays and return to new school years. During Q3, Camau Training and Stori's Spectrum project will deliver age appropriate Healthy Relationship Lessons in school settings across the borough. We are on track to exceed last years total.

This data used to be captured as a percentage but it was changed to be a number recently instead, to make it more meaningful - Which explains the lack of prior data / gaps.

Well Being Objective 2 - All communities are thriving and sustainable

2.

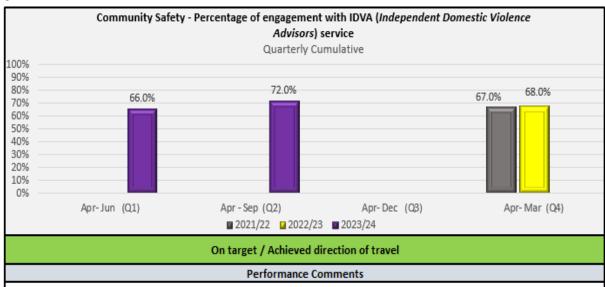


5% or more below target or previous years performance

Performance Comments

This is a new measure. Target is to increase from previous year.

There have been 98 non-fatal illicit accidental drug over doses for this period. 75 cases for Swansea and 23 cases for NPT. 61 cases have been finalised, 21 cases where an intervention was attempted but unsuccessful and 16 cases where the status is outstanding and will be updated in the next quarter. NB: the Drug Poisoning Task Force is now holding complex cases for longer period to be able to effectively monitor than in the past. Therefore cases are taking longer to close. Also this target was set at the baseline acheived last year but is dependent on people agreeing to an intervention service and if they can be located by agencies in the first place following the overdose.



Target to maintain engagement. Breakdown - 90 people engaged, out of 125 referrals = 72%

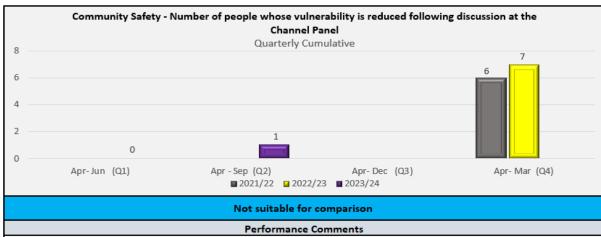
Engagement was slightly higher than Q1 but overall engagement remined consistent to predicted levels. We would define 'Engagement' as high risk domestic abuse victims meaningfully engaging with our support and proactive safety planning. This is a Corporate Plan Measure.

4.



Target to Increase new members.

88 new members joined the scheme during Q2, making an overall total this year of 121new members. During Q2 we promoted the scheme at a number of community engagement events, including family fun days and shows around the area. We continue to use the scheme to encourage dog walkers in our comunities to be the eyes and ears in their local area and report any issues they see. Our quarterly members newsletter is used to promote key safety messages and crime prevention campaigns.



Target to Increase the number of people referred to chanel panel who's vulnerability has reduced on referral.

There were no new referrals during this quarter. The case that panel had been supporting was recently closed after several months of intervention work. It was assessed that the risk had been reduced and a decision was made to exit them from the Channel Panel. In Q3 work will take place to promote the Channel Panel and increase confidence in when to report and what to expect from the process. The Panel continues to be chaired by PO Safeguarding and is coordinated/supported by Communities Safetys Cohesion officer.

This data used to be measured annually not quarterly, hence the gaps in data, and therefore no target for comparison in this quarter.

6.

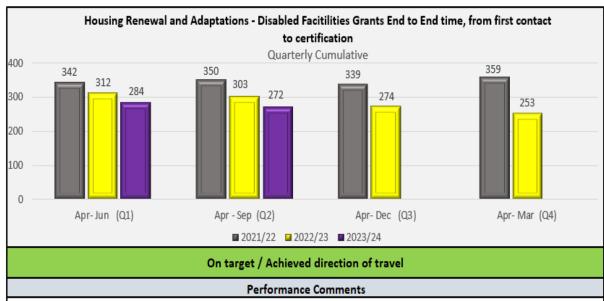


Target to reduce the number subject to the process.

We have seen a reduction in young people escalating to Stages 2 and 3 of the ASB process. Of the parents being contacted after receiving the young person's first warning letter (Stage 1) approx 40% will take up Early Help support to address the behaviour. There are however, a number of young people causing ASB issues in Aberavon shopping centre and they will probably be escalated to Stage 2 in the next few weeks.

The Early Help Team within South Wales Police will have been in contact with the family from the first report to offer support and explain the consequences of further reports of anti-social behaviour being made. All the young people on Stages 2&3 will have been asked to engage with the Councils Youth Justice Team to address their behaviour. This engagement is voluntary on the young person's part, and it can be quite difficult to get them to work with support services. Cases are monitored by the Community Safety Team at monthly Case Management meetings.

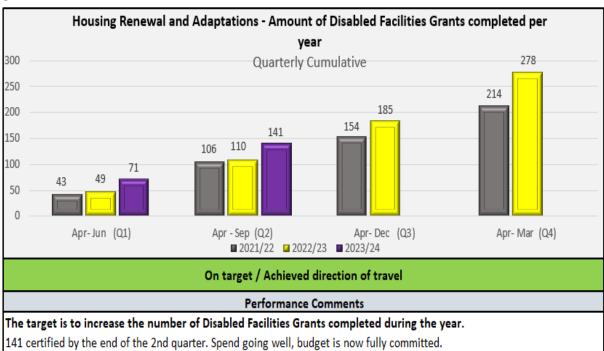
We only use the ASB process for young people, as the Safer NPT Partnership would use other ASB powers for adults. This is a Corporate Plan Measure.

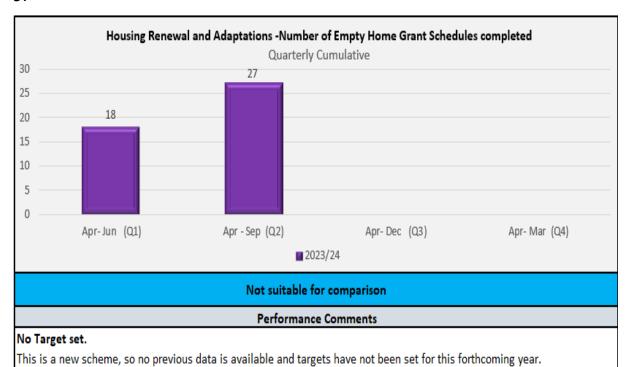


Target is to reduce the end to end time for Disabled Facilities Grants to be completed.

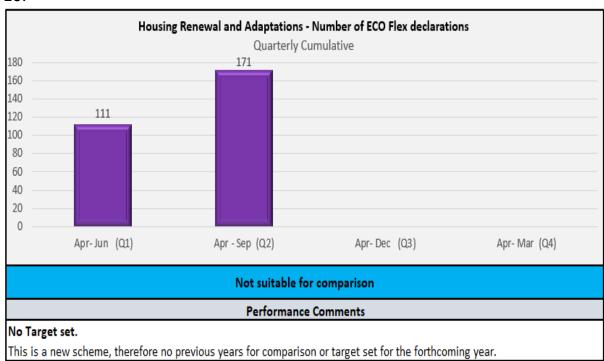
Performance continues to improve. Of the 272 end to end days from first contact to certification, there were a total of 141 DFG's completed. This has been due to a slow down in private works and better availability of the contractors.

8.

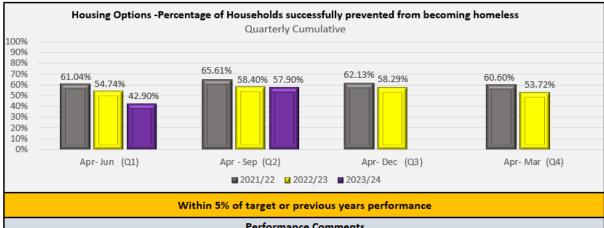




10.



11.

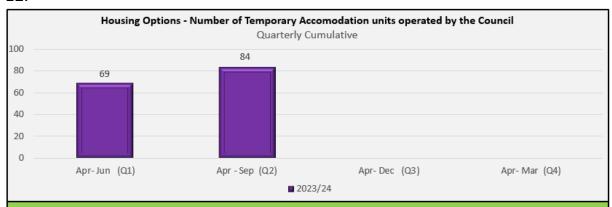


Performance Comments

Target is set at 60%. Breakdown of data for this quarter - 135/233 = 57.9%.

Successful prevention has reduced recently with several factors influencing this. The implementation of the Renting Homes Wales Act has seen many landlords leave the rental market. When tenants are presenting following recipt of notice, the prevention work that would ordinarily apply is not possible as the landlords are selling or moving back into the home themselves. The cost of living element also impacts as particularly private sector properties can be in poor condition and have inefficient heating systems which make it unaffordable for many families. An exercise is currently underway to analyse the reasons for the unsuccessful outcomes and will be available in more detail for Q3. This is a Corporate Plan Measure.

12.



On target / Achieved direction of travel

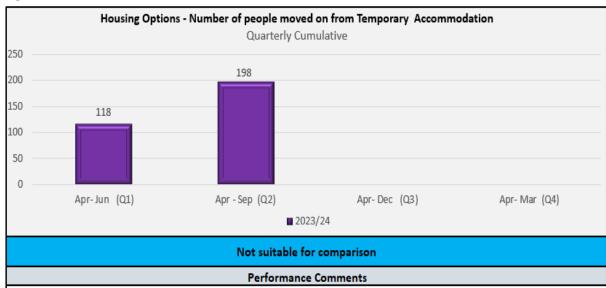
Performance Comments

Target is to Increase the number of Units.

Broken down to 18 units owned by the Local Authority, 9 units (2 hostels) on long term lease, 42 individual properties leased from Registered Social Landlords. The number of leased units is increasing on an ongoing basis. This will enable more households to be moved out of hotels and have their own self contained property and facilities while work continues to source longer term properties. This work will continue for the coming months. Q2 increase of 15

The backdated data is currently being compiled by the service's performance management officer. This will be available in coming weeks and all data will be added on a retrospective basis as soon as it is completed along with any relevant comments and comparisons.

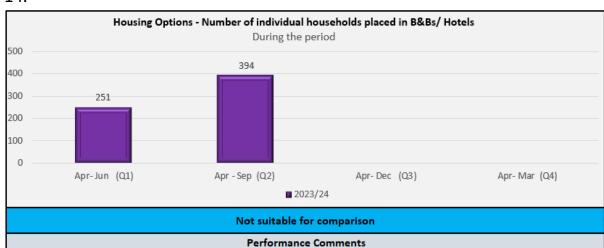
13.



Target to increase this number.

The level of move on is subject to many elements such as area of choice, size of property and eligibility for each Registered Social landlords due to housing history. It is also subject to availability at any point in time. The number of move ons will be recorded for each quarter moving forward but figures will vary quarter by quarter for the reasons stated above.

14.



The target is to reduce the number of individuals placed in B&B's/hotels.

There are several pieces of work currently being undertaken to reduce reliance on B&B's and hotels. This work will take time to see an impact but we would expect to see a small decrease for the near future with the longer term decreases further down the line.

The backdated data is currently being compiled by the service's performance management officer. This will be available in coming weeks and all data will be added on a retrospective basis as soon as it is completed along with any relevant comments and comparisons.



Performance Comments

Target is to reduce this number, but this will be measured over a longer period of time to give a true reflection.

Data is cumulative as in now calculated over a 6 month period so more people moving out will be part of the figures. This is a difficult figure to monitor due to the inconsistency of when people move but is as close as we can get it based on current data

As per other indicators, there is a requirement to reduce the time spent in Temporary Accommodation for any household. The Rapid rehousing plan focusses on this and it is clear what the LA needs to do in order to reach this point. Work has started to implement this plan and there are clear goals, however this will take time (5 year plan) to see an impact.

The backdated data is currently being compiled by the service's performance management officer. This will be available in coming weeks and all data will be added on a retrospective basis as soon as it is completed along with any relevant comments and comparisons.